Duke Student Health
https://studentaffairs.duke.edu/studenthealth

305 Towerview Dr – 2nd floor
- Corner of Towerview Drive and Union Drive
- First floor – DukeReach and DuWell (Duke Wellness Center)
- Third floor – CAPS (Counseling and Psychological Services) and Physical Therapy
Student Health Hours

(Subject to Change)

Summer hours through August 21, 2020:

- **Monday, Tuesday, Wednesday, Thursday, and Friday:** 8 am - 4 pm with last appointment at 3:20
- **Thursday:** 9:20 am - 4 pm with last appointment at 3:20
- **Saturday and Sunday:** closed

Hours beginning August 24, 2020:

- **Monday:** 8 am - 5 pm with last appointment at 4:20
- **Tuesday:** 8 am - 7 pm with last appointment at 6:20
- **Wednesday:** 8 am - 5 pm with last appointment at 4:20
- **Thursday:** 9:20 am - 5 pm with last appointment at 4:20
- **Friday:** 8 am - 5 pm with last appointment at 4:20
- **Saturday and Sunday:** closed

**After hours:** Call HealthLink for nurse advice 919.966.3820 or visit local Urgent Care.

In the event of a true emergency you should go to the Duke Emergency Department.
Services Offered

• General medical care
  • Women’s health – including gynecological exams
  • Men’s health care

• Nutrition counseling

• Immunization clinic

• Allergy clinic

• Travel clinic

• Nurse advice line

• Radiology

• Laboratory

• Staff include MDs, PAs, NPs, RNs, LPNs, CMAs, and Registered Dieticians
Specialists

• If you need to be seen by a specialist (ex. Dermatology, orthopedics, etc), you must first be seen at Student Health for a referral.

• Our referral staff will help you facilitate an appointment with the specialist.
Appointments

• You must have an appointment to be seen.

• Appointment line: 919.681.9355 option 1
  • After being seen at Student Health the first time, you will be able to schedule appointments online through Duke MyChart.

• Nurse Triage line: 919.681.9355 option 2
Insurance / Billing

- Your student health fee covers most of the services rendered within the Student Health Center, CAPS, and DUWell.

- Details of the Student Health sponsored BCBS plan are available at https://www.studentbluenc.com/#/duke

- You will receive your insurance cards either in the mail or at the Immunization Event being held in August.

- Direct all insurance questions to: insurance@studentaffairs.duke.edu or contact our insurance coordinator at 919.684.1000.
Immunization Compliance

• Per NC law, all incoming students must complete the mandatory immunization requirements by the 30th day of class. Please refer to our website for requirements and forms.
  
  https://studentaffairs.duke.edu/studenthealth/immunization-compliance

• Submit immunization records to immunizations@duke.edu.

• Refer to the secure message you receive via your Student Health Gateway.
  
  https://studentaffairs.duke.edu/studenthealth/immunization-compliance

• Direct all immunization questions to immunizations@duke.edu.

• A list of frequently asked questions can be found here:
  https://studentaffairs.duke.edu/studenthealth/immunization-compliance/faq
TB Testing

• Duke only accepts TB testing that is done in the United States.

• International Students will have the opportunity to receive any necessary vaccines and TB testing when they arrive at Duke. Please monitor the website and consult with your program director for further details. We are presently making plans to accommodate the needs of our students while keeping everyone’s safety as our first priority.
MANDATORY STEPS FOR IMMUNIZATION COMPLIANCE

STEP 1: Complete the online Tuberculosis Screening Questionnaire which can be found on our website: https://studentaffairs.duke.edu/studenthealth/immunization-compliance

STEP 2: You will receive an email after completing the questionnaire. Print the PDF and follow the instructions provided.

STEP 3: Have a doctor’s office, clinic or health department complete the correct Mandatory Immunization Requirements Form found on our website. https://studentaffairs.duke.edu/studenthealth/immunization-compliance
*Forms cannot be signed by family members.

STEP 4: Log into the Student Health Gateway. https://studentaffairs.duke.edu/studenthealth/immunization-compliance
Click the "Forms" tab and complete the Immunizations Page in EMF Forms.

STEP 5: Submit your signed Mandatory Immunization Form and your TB Screening Questionnaire (along with any additional testing or documents if applicable) via one of the methods below:
   Email: immunizations@duke.edu (preferred method)
   Fax: 1-919-681-7386

STEP 6: Monitor your Duke Email. Communications regarding your compliance status can be found by logging into the Student Health Gateway and clicking on “Messages” on the left tool bar. Your Duke email will notify you when a new message has been sent.

STEP 7: Register after July 1 for your MyChart accounts.
WELCOME TO DUKE!!!

Student Health looks forward to assisting you!